

HOUSE RULES - Apartments Slunecnice (SUNFLOWERS)

Operator:

Ing. Věra Donovalová
Černý Důl 285, 543 44 Černý Důl
IČO: 06042465
Contact: info@apartmany-slunecnice.cz
tel. + 420 605 287 057



Dear guests,

to ensure you a pleasant stay at our apartments, we ask you to follow the instructions given in these Operating Rules.

Start and end of stay:

- Unless otherwise agreed, moving in is possible between 15.00 and 22.00.
- Parking is possible on parking spaces right in front of the house. Each apartment has a reserved min. one stand.
- On the day of arrival, you will receive an SMS / email with a four-digit code, which is used to open the front door to the house and will be valid for the duration of your stay.
- On the day of the arrival, 200 **EUR deposit** in cash will be collected and ID cards from all the participants will be needed for the administrative purposes
- The key to the apartment will be prepared in the door of your apartment and serves to open the ski room and sauna, which are on the ground floor of the house.
- Upon arrival, guests take over the apartment without obvious defects. All defects must be reported to the operator in person or by telephone. If there is any damage to the house in the interior or exterior, or damage to its equipment due to negligence or willful misconduct, the guest is obliged to compensate the damage in full.
- Skis, cross-country skis, bobsleighs, sledges, bicycles, and prams can be stored in the ski / bike room, which is located on the ground floor, there is also a sauna.
- On the day of departure, it is necessary to leave the apartment at 10:00 at the latest, unless otherwise agreed. Before leaving the Operator must check the apartments and if any damage found return the DEPOSIT back.
- At the end of the stay, guests are required to do the following:
 - Wash and clean dishes in the kitchen, take away all food and personal belongings.
 - Throw garbage in the trash can under the house, containers for sorted waste are in the ski room.
 - Turn off the lights and close the windows.
 - Leave the apartment keys in the door.

Rules of stay in the house:

- The whole house is strictly non-smoking!
- Night rest is valid from 22:00 to 07:00.
- There is WiFi connection - password: ApartmanySlunecnice2019.
- On the ground floor there is a common ski / bike room, in which it is necessary in the interest of all guests to maintain order. The operator does not take responsibility for guests' belongings stored in these premises. At the same time, however, the ski room is monitored by a camera and the entire area is insured.
- There is a boot dryer for guests in the ski room.
- When entering the apartment, please put on your home shoes.
- On departure, make sure your apartment is properly locked and the front door to the house is firmly closed. The entrance to the house is monitored by a camera.
- The guest is obliged to maintain order and cleanliness both in the apartment house and in the surrounding area.
- The operator thanks all guests in advance for sorting the waste into containers designed for this purpose (plastic, paper, glass). Containers can be found in the ski storage room.
- The guest may not move or otherwise modify the equipment of the apartment or make any interventions in the electrical network or other installations without the consent of the operator.
- The garden at the house is fully available to guests. Sandpit, kid house and trampoline plus all toys. There is also a barbecue and a fireplace. You need your own charcoal to use the grill. Please keep the grill clean for future use after use. Firewood is available in the adjacent forest. A legal representative is responsible for the children and their safety, and the use of the garden is at your own risk. Also pay attention to other guests, please keep quiet at night.

SAUNA On the ground floor there is a sauna, which is available to guests once a day for up to 2 hours. Use of the sauna must be notified to the operator in advance. The sauna takes about 30 minutes. switch on before use (ON / OFF button). Sheets are available in the sauna. For a weekly stay you have 2 sets of sheets available, for a weekend stay one set. Upon departure, the sauna must be switched off, the French window properly closed and all lights, including the sauna light, switched off. Please do not leave anything in the sauna and relaxation area and always clean up after yourself so that it is available to other guests.

It is forbidden to bring glass and any drinks into the sauna. It is possible to have them on the terrace.

Guests who do not respect these Operating Rules agree that they can be expelled from the accommodation without compensation before the originally agreed departure date.

By paying the deposit, the guest confirms that he has read these Operating Rules, agrees, and accepts them in full.

The operator reserves the right to change these Operating Rules at any time.

Thank you for respecting these Operating Rules and we wish you a pleasant stay!

Apartmany Slunecnice